## CANCELLATION POLICY SUMMER 2023 weeklong courses

- Cancellations received more than 3 days before the start of the course will be charged 500 CZK administration fee.
- Cancellations less than 3 days before the start of the course will be charged 50 % of the fee; 500 CZK administration fee applies.
- Cancellation after the start of the course will be charged 100 % of the fee.
- Cancellations due to the medical reasons must be submitted by Tuesday 8 a.m. only and will be charged 500 CZK admin fee plus the fee for the classes taught.
- Cancellation due to the medical reasons must be supported by a doctor's note.
- Transfers within the Summer term will be free of charge if the request is submitted by Thursday midnight and there is space available on another course at the same level.
- Credits from the Summer must be used by the end of the Academic year 2023/2024, by 15 September 2024.
- If British Council is unable to run face-to-face courses virtual alternative will be provided with the same hours as the face-to-face course.
- Should there be an insufficient number of students by the start of a course, British Council reserves the right to cancel the course. On cancellation of the course by British Council, the full course fee will be refunded.